

Frequently Asked Questions - Pharmacy

Do my customers pay a fee to join the program?

- No, there is no membership or enrollment fee.

What will my customers receive with the **My Prescription Savings Card** program?

- Special pricing on select generic and brand name medications:
 - Level 1: \$4 for a 30-day supply¹ and \$10 for a 90-day supply¹ with wraparound discount
 - Level 2: \$5 for a 30-day supply¹ and \$14 for a 90-day supply¹ with wraparound discount
 - Level 3: \$10 for a 30-day supply¹ and \$24 for a 90-day supply¹ with wraparound discount
 - Level 4: \$15 for a 30-day supply¹ and \$35 for a 90-day supply¹ with wraparound discount
- The wraparound discount will be as follows:
 - Brand name prescriptions will be AWP -13.5% + \$4.20 dispense fee.
 - Generic prescriptions will be AWP -25% + \$4.20 dispense fee.
 - The MAC list will be custom for generics only.
- Flat Fee List drugs filled between a 30 and 90 day supply will price at the 90 day supply price point.

Other features of the program include:

- Discounts on other generic and brand-name medications.
- Discounts on immunizations.
- Discounts on select human-equivalent pet medications.
- One card that works for all members of the household.
- A card that can be used at any participating pharmacy.
- Unlimited use.

How does the **My Prescription Savings Card** program work?

- Each time a customer needs to fill a prescription, they take their membership card to your pharmacy.
- Your customer presents their membership card to you, along with their prescriptions.
- Process the prescription using the information found on the customer's ID card (group #, ID #, RxBIN, RxPCN).
- Your customer then pays the discounted price.

Who can join the **My Prescription Savings Card** program?

- Nearly anyone can join. There are no limits on usage and no income or age restrictions.
- Having prescription drug coverage or other discount cards do not disqualify customers from enrolling in the program.

Can the program be used along with health insurance?

- No. The program cannot be used in conjunction with prescription drug insurance or other discount cards on any one purchase.
- If your customer does not have insurance or has prescriptions that are excluded by their insurance plan, this program can help save them money.
- If the program has a lower price on your customer's medication than their insurance or copay, they can use the program in place of their insurance.
- Customers can always use the program to receive savings on prescriptions that are not covered by their insurance.

Where can I find the medications that will receive a discount?

- Visit www.myrxsavingsclub.com/pharmacist and use the Drug Pricing tool.
- You can also review the program's Drug List. This can be found under the "Marketing Materials" link.
- Although the Drug List and pricing link on the website are periodically updated, some changes may occur before the updates can be made. We have placed disclaimers on member materials advising them of this possibility.

McKesson contact information: Phone: 800.824.1763, Email: service.hmatlas@mckesson.com

This discount program is **NOT** health insurance and is not intended as a substitute for insurance. This program provides savings on a select group of prescription medications purchased from a participating pharmacy. This program is administered by Medical Security Card Company (MSC), LLC, 350 S. Williams Boulevard, Tucson, AZ 85711, 1-866-223-9675, and is marketed by your participating pharmacy. This program is not available in all states. This program does not make payments directly to any provider. You are obligated to pay for all services at the time of the service. This program is governed by the terms and conditions outlined on this website. MSC is not responsible for providing or guaranteeing service or for the quality of service rendered. Participating pharmacies are subject to change without notice and are not available in all areas. Membership discounts cannot be combined with any insurance.

¹The day supply is based upon the average dispensing patterns for the specific drug and strength. The Program, as well as the prices and the list of covered drugs can be modified at any time without notice.

Frequently Asked Questions - Pharmacy

Are there marketing materials I can use to promote the **My Prescription Savings Card** program in my pharmacy?

- Yes. Visit www.myrxsavingsclub.com/pharmacist and click on the Marketing Materials link. Download and print the materials you'd like to use and display them in your pharmacy, or give them to your customers.

Materials include:

- Drug List
- Member FAQs
- Program Terms and Conditions
- Bag Stuffer
- Small Poster
- Program Overview
- Spanish materials

Can I market the **My Prescription Savings Card** program within my community?

- Yes. For example, you can market the program to:
 - Small business owners who may not offer prescription drug insurance to their employees
 - Local organizations like departments of family services, social security offices, the YMCA, charities, and libraries
 - Physicians' offices, urgent cares, and local hospitals and clinics

Is there a website or phone number I can refer my customers to for more information on the program?

- Yes, your customers can obtain further information by calling Customer Care at 1-866-223-9675 or visiting www.myrxsavingsclub.com.

Can a member cancel their membership?

- Yes. Members contact Customer Care at 1-866-223-9675 to cancel their membership at anytime.

What else should I know about the **My Prescription Savings Card** program?

- The program is not insurance, it provides savings on prescriptions that may be excluded or not covered by your customer's insurance.
- Prescriptions processed using the program will not count toward a customer's insurance deductible and cannot be used to discount a customer's copay.
- The program discounts cannot be applied in addition to any other discount offers.

Who should I contact if I have other questions regarding the **My Prescription Savings Card** program?

- You can contact the Pharmacy Help Desk by calling 1-800-404-1031.

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